



# 2018-2019 UPDATE

## 1<sup>st</sup> – 4<sup>th</sup> Qtr Snapshot



Volunteer Physician Network continues to grow and expand programs throughout its service area.

It's an exciting time as we build new partnerships, recruit volunteer providers, and successfully serve more Central Iowa residents in need.

Here's a quick look at what's new this quarter:



### Patients

**3,520**

Patients served  
1<sup>st</sup> – 4<sup>th</sup> quarters

**ROI: 5445%**

**98%**  
are  
uninsured

**\$11M**  
Total estimated  
cost of care



Interpretation services are offered for over **24** different languages

Interpretation services allow non-English speakers to communicate their conditions and discuss their health care plan accurately with VPN specialists.



### Providers

**Over 484**

providers volunteer their time and expertise to serve our patients.

These providers represent **more than 60** specialty health care services.



### Partnerships

We have partnerships with **all hospitals** in our service area

Together, we have developed innovative programs to fill the gaps in a changing health care system



We remain committed to providing free access to specialty care for uninsured lowans through our network of volunteer physicians and partners at Des Moines hospitals and surgery centers.



## Quarterly Patient Snapshot

VPN received a Nephrology referral for a 46 year old female patient diagnosed with renal failure. The patient has been treated multiple times in the specialist's office and was hospitalized for 15 day period, and required a renal biopsy, testing and several infusions. The specialist will continue ongoing treatment which includes extensive follow up care, additional testing, and referrals to additional specialists. The estimated cost of care to date is well over \$270,000 and is still incurring with additional services and specialty visits as warranted.

## Patient Testimonial

*"I'm so thankful for the Volunteer Physician Network because they helped my little son get the treatment he needed when I could least afford it."*

- ***Ashley, parent of a VPN Child recipient***

## Doctor Testimonial

"It has been my privilege to have the opportunity to be a part of the Volunteer Physician Network. The VPN strikes to the core of why I entered the field of medicine - to care for the patient with integrity and compassion, irrespective of their ability to pay or station in life. The idealism exemplified by the VPN providers has been inspirational. It is very fulfilling to contribute to the health and expert treatment of patients and their families whose economic circumstances limit access to specialty care. The gratitude these patients display is humbling. I will continue serving lowans in need through the VPN. We encourage all specialists to participate. Your efforts are meaningful and appreciated; your time will be well spent."

- ***Philip J. Colletier, M.D.***